

# Motobility

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## **LIFT & RECLINE CHAIR USER MANUAL**

[www.motobility.com.au](http://www.motobility.com.au)

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## **Congratulations on your new chair!**

In this manual you will find all the necessary information on operating your chair, maintenance, safety, trouble shooting and warranty.



# Important Safety Information

## Electrical Safety

To safely disconnect, firstly move the chair into the original position. Turn off the power at the wall and unplug the power cable before any cleaning or maintenance of the chair.

Keep the cord away from heated surfaces. This product is only to be used indoors and is intended for in-home use only. It is recommended that your lift and recline chair is plugged in to a surge protector (not supplied).

### **Stop using your electric lift and recline chair if:**

- There is damage to the cord or the plug.
- The chair is not working properly.
- The chair has been dropped or damaged.

## Children and Pets

Children should be supervised while operating the chair. Do not permit children and/or pets to play on or under the chair as injury may occur.

## Weight Capacity

- WA Made Lift & Recline chairs: 120kgs
- Bariatric chairs: 200kgs
- WA Made Soft Foam chairs: 90kgs

## Maximum Time Sitting in Chair

We recommend to not sit in the chair for longer than 3 hours at a time. This may lead to indentations and impressions to form prematurely in the seat foam. (Taking a 1 hour break after 3 hours sitting is recommended).

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**Exceeding the weight restrictions could damage your recline chair and void your warranty.**

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# Components



- A. Head pillow (for classic back chair only)
- B. Backrest
- C. Side Pocket
- D. Power supply (ACDC adapter)
- E. Base
- F. Remote Control
- G. Arm rest covers (for custom-made chairs only)

# Assembly

While we offer a full chair delivery and installation service, sometimes you may need to move or assemble the chair yourself. The below instructions outline the steps for assembling a Motobility Lift & Recline Chair. The process is the same for both Wall-gliders and Bed Chairs as well as for both Comfort and Classic backs.

## 1. Unpacking Your Chair

Your chair will arrive in two boxes:

**Box 1** - Backrest (smaller box)

**Box 2** - Base, power supply (ACDC adapter) and remote control  
(the remote control should be located in the side pocket).

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Please be careful opening the cardboard box to avoid cutting the chair underneath.

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## 2. Familiarise Yourself with the Brackets

Take some time to familiarise yourself with the silver brackets on the base and the backrest. As you can see, they are designed to fit together with the backrest bracket sliding over the base bracket.



### 3. Line Up the Backrest Bracket with the Base Bracket

Lift the backrest so the back of it is resting against your chest. Ensure to lift with your knees and not your back. Position yourself so that you are standing behind the base. Now lower the backrest down to slide onto the base bracket.

### 4. Push Down to Secure

About  $\frac{3}{4}$  of the way down you will feel some resistance – this is normal. Continue to push down until you hear a click and the backrest is secured to the base.

### 5. Connect Your Remote Control

Locate the socket for the remote control plug (located in the side pocket of your chair). Line up the sockets, clip on the fastener and store the connector in the side pocket.

### 6. Assembly Complete

Now, just connect the cord from the back of the chair to the power supply (ACDC adapter), plug your chair in, ensure power is on, relax and enjoy!

# Operation

Your electric lift and recline chair is operated by remote control. Your remote control model depends on your style of chair. Please see pages 10-13, locate your chair model and remote control for detailed instructions.

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**Note: Ensure your chair is lowered all the way when sitting to avoid bending the frame and voiding your warranty.**

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See page 10 - Bed chair (dual motor)

See page 11 - Lumbar support chair

See page 12 - Wall-glider (single motor)

## Care and Maintenance

### Conditions to Avoid

Ensure your furniture avoids the following conditions:

- Prolonged exposure to sunlight.
- Any heat source (ie. radiator or heater).
- Sharp objects (buckles, jewelry, keys, pet claws).
- Dyed cloths (use only a colourfast cloth).
- Perspiration, grime, body oils, hair creams and gels.

### Fabric Care

- Vacuum your chair regularly with appropriate attachment.
- Do not use common household detergents.
- Do not wet filling.
- Do not scrub with a stiff brush.
- Allow thorough drying before re-use.
- Remove any excess spills or soil from the surface of the furniture.

### Fixed Fabric

- Do not remove any part for separate cleaning. Do not wash.
- Do not use solvents.
- Professional cleaning recommended using on site dry clean or hot water extraction.
- Use of inappropriate care products may cause damage and void your warranty.

## Removable Fabric

- Do not use solvents.
- Machine wash max 40.
- Professional cleaning recommended using on site dry clean or hot water extraction.
- Use of inappropriate care products may cause damage and void your warranty.

## Spot Cleaning

- Treat spills and stains as soon as possible. Test on hidden area to ensure fabric and colour are not removed. Gently scrape any soil or mop any liquid from the surface of the fabric. Use of soap or detergent with water should be approached with caution since overzealous rinsing to remove soap residue may result in over wetting, water marking and possible wetting of substructure (this may create other stains or damage products).
- For non-oil-based stains use warm water and non-toilet soaps which do not contain optical brighteners (consider Velvet soap, Lux Flakes, Softly). Mix a small amount of soap and warm water solution and apply to the stain, rubbing gently. Blot dry with a clean towel. Apply cool water (preferably filtered or distilled water) and blot dry again. Then with a hair dryer, working out from the centre of the stain, dry quickly to prevent rings forming. It is generally preferable to clean whole panels of fabric in this way rather than trying to spot clean specific areas.
- For oil-based stains Following the same basic guidelines as above, apply a proprietary brand solvent based cleaner and try to clean generally in panels rather than spot cleaning specific areas. A helpful industry 'secret' for spot removal of oil-based biro marks is by the application of conventional hair spray.
- Professional cleaning frequency Is determined by the furniture use, your own maintenance, up-keep, and environmental conditions. As a good 'rule of thumb' overall cleaning is recommended every 12 months for most family room lounges.

## Leather Care

- Protect from direct sunlight as prolonged exposure may cause the leather to fade over time.
- Protect leather from direct heat sources and heating vents.
- Vacuum regularly using soft brush attachments to remove dust and grit.
- Remove spills by blotting with an absorbent colourfast cloth.
- Do not use detergents, solvents, or abrasive cleaners. Do not dry clean or machine wash.
- Deterioration arising from incorrect or inadequate maintenance are not considered faults in the leather and will void any warranty.
- We recommend using a leather nourishing cream every 3-4 months (and more frequently in situations where there is heavy usage).
- Do not remove any part for separate cleaning.
- Pelle care products for leather or Suede are recommended.
- Use of inappropriate care products may cause damage and void your warranty.

# Troubleshooting

## Problems that may arise:

### Chair is wobbly

- Ensure the chair is lowered all the way when sitting.  
This helps avoid bending the frame and voiding your warranty.

### Chair is squeaking

- Call Motobility to arrange a technician.

### Chair is not lifting / reclining evenly

- Ensure chair is sitting on an even surface.

### Chair is not lifting or reclining

- Ensure that the remote control is connected.
- Ensure the chair is plugged in and power is on.
- Check that there is no visible damage to the cords.
- Check connections between the cable and the power supply (ACDC adapter).
- Check that there is no visible damage to the remote control.

# Warranty

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**This warranty covers only the original purchaser of the product. The warranty is not transferable to subsequent owners of the product.**

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## Custom Made Chairs

Your new custom-made chair comes with a 5-year warranty. The warranty includes the chair and the motor. To uphold the warranty, an annual service of the chair is required. Please contact Motobility on 08 9242 7333 to arrange your scheduled service.

## Imported Chairs & Configura Chair

Your new imported chair comes with a 12-month warranty. The warranty includes the chair and the motor.

## Warranty Warning!

This lift and recline chair is designed to require no maintenance from you, the user. Any opening or tampering with the control box, motors, or hand controls (except for the battery compartment, if equipped) will void the warranty. Only those authorised may conduct repairs or part replacement on your chair.

Proper operation of your lift and recline chair is necessary to ensure the long life and durability you expect from a high-quality product. Motobility has tested and inspected your chair prior to delivery and installation.

## FAQs

### 1. Who do I contact for service?

Contact your nearest Motobility store.  
Refer to the back cover page for contact details.

### 2. What happens in case of power outage?

Your chair needs power to operate, in case of a power outage your chair will stay in position it was in when power was lost. Battery back-ups are available for purchase (optional extra).

### 3. What is the weight capacity of my chair?

Each chair has a maximum weight capacity of 120kgs. If you have a Bariatric chair, the weight capacity is 200kgs.

### 4. How do I care for my chair?

See fabric and leather care instructions on page 6.

### 5. What is the warranty on my chair?

- 12 months for imported chairs
- 5 years for custom-made chairs  
(Annual servicing required to extend warranty by 12 months)

### 6. How long can I sit in my chair?

We recommend to not sit in the chair for longer than 3 hours at a time. This may lead to indentations and impressions to form prematurely in the seat foam. (Taking a 1 hour break after 3 hours sitting is recommended).

# Remote Controls

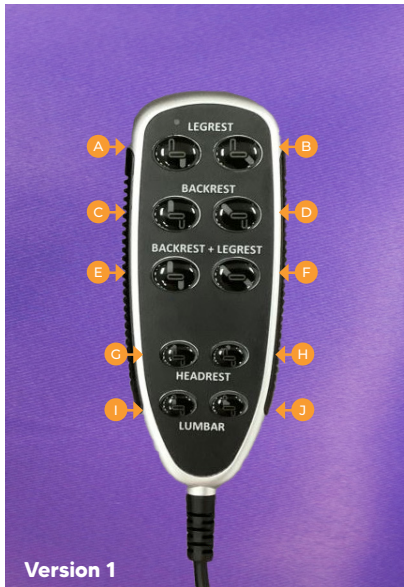
## Bed Chair



- A.** Lowers the footrest and lifts the chair once the footrest is all the way retracted
- B.** Lifts the footrest and lowers the chair to normal seated position
- C.** Adjusts the backrest (forwards)
- D.** Adjusts the backrest (backwards)
- E.** Adjusts the backrest and footrest simultaneously (footrest down and backrest forward). It will begin lifting the chair once the footrest is fully lowered
- F.** Adjusts backrest and footrest into recline position simultaneously and will lower the chair and recline the backrest if it is in a lifted position

- A.** Adjusts the backrest forwards
- B.** Adjusts the backrest backwards
- C.** Lifts the chair upwards and closes the footrest
- D.** Lowers the chair and extends the footrest
- E.** Simultaneously operates the **A** and **C** functions
- F.** Simultaneously operates the **B** and **D** Functions

## Lumbar Support Chair



- A.** Lowers the footrest and lifts the chair once the footrest is all the way retracted
- B.** Lifts the footrest and lowers the chair to normal seated position
- C.** Adjusts the backrest (forwards)
- D.** Adjusts the backrest (backwards)
- E.** Adjusts the backrest and footrest simultaneously (footrest down and backrest forward). It will begin lifting the chair once the footrest is fully lowered
- F.** Adjusts backrest and footrest into recline position simultaneously and will lower the chair and recline backrest if in a lifted position
- G.** Adjusts head rest backwards
- H.** Adjusts head rest forwards
- I.** Adjusts lumbar support (backwards)
- J.** Adjusts lumbar support (forwards)

- A.** Adjusts headrest (forwards)
- B.** Adjusts headrest (backwards)
- C.** Adjusts the lumbar (forwards)
- D.** Adjusts the lumbar (backwards)
- E.** Adjusts the backrest and footrest simultaneously (footrest down and backrest forward). It will begin lifting the chair once the footrest is fully lowered
- F.** Adjusts backrest and footrest into recline position simultaneously and will lower the chair and recline the backrest if it is in a lifted position
- G.** Adjusts leg rest (backwards)
- H.** Adjusts leg rest (forwards)
- I.** Adjusts backrest (backwards)
- J.** Adjusts backrest (forwards)
- K.** Power button
- L.** Returns chair to the default position

## Wall Glider Chair



**A.** Brings the backrest forward, retracts the footrest and begins the lifting function.

**B.** Lowers the chair, raises the footrest and reclines the backrest.



**A.** Brings the backrest forward, retracts the footrest and begins the lifting function.

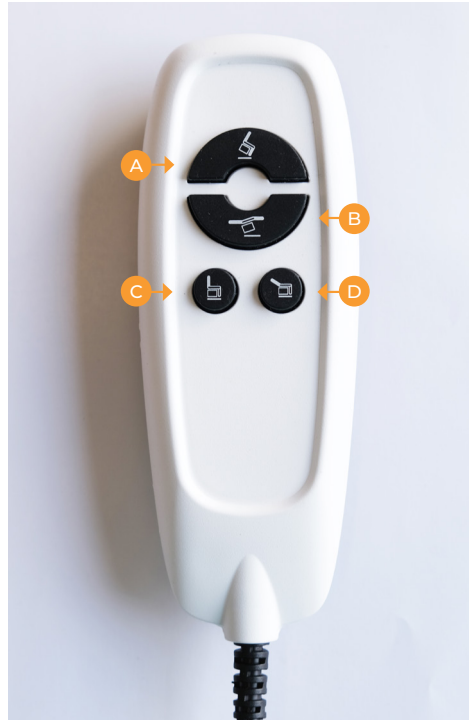
**B.** Lowers the chair, raises the footrest and reclines the backrest.

## Swivello Chair



- A.** Lowers the backrest
- B.** Raises the backrest
- C.** Raises the footrest
- D.** Lowers the footrest
- E.** Lifts the chair upwards
- F.** Lowers the chair

## Zero Gravity Chair



- A.** Lowers the footrest and lifts the chair once the footrest is all the way retracted
- B.** Tilts the chair
- C.** Adjusts the backrest (forwards)
- D.** Adjusts the backrest (backwards)

## Imani Chair



- A.** Adjust the backrest backwards
- B.** Adjusts the backrest forwards
- C.** Extends the footrest and also lowers the chair
- D.** Lifts the chair upwards and also closes the footrest.

## Bed Chair King - Bariatric



- A.** Lowers the footrest and lifts the chair once the footrest is all the way retracted
- B.** Lifts the footrest and lowers the chair to normal seated position
- C.** Adjusts the backrest (forwards)
- D.** Adjusts the backrest (backwards)
- E.** Adjusts the backrest and footrest simultaneously (footrest down and backrest forward). It will begin lifting the chair once the footrest is fully lowered
- F.** Adjusts backrest and footrest into recline position simultaneously and will lower the chair and recline the backrest if it is in a lifted position.

## Bariatric Chair



- A.** Adjusts the backrest forwards
- B.** Adjusts the backrest backwards
- C.** Lifts the chair upwards and closes the footrest
- D.** Lowers the chair and extends the footrest
- E.** Simultaneously operates the **A** and **C** functions
- F.** Simultaneously operates the **B** and **D** function

- A.** Raises the footrest
- B.** Lifts the chair upwards
- C.** Adjusts the backrest backwards
- D.** Adjusts the backrest forwards
- E.** Simultaneously operates the **A** and **C** functions
- F.** Simultaneously operates the **B** and **D** functions



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### Mandurah

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